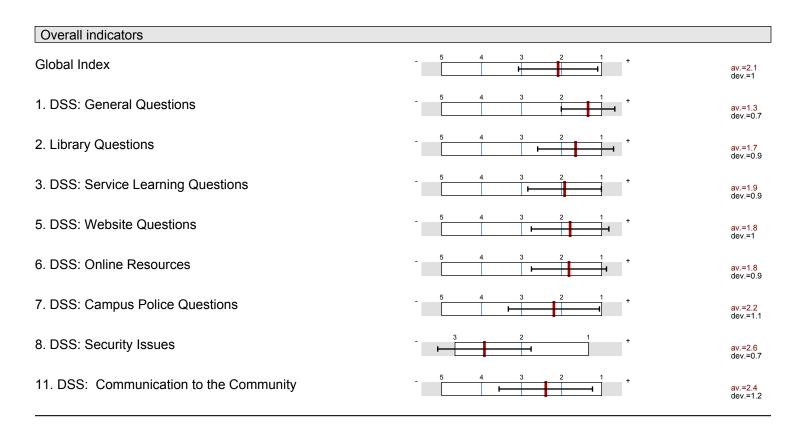
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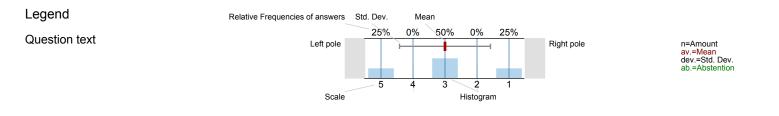
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(DCC Student Survey Spring 2010 - West Bank)

No. of responses = 346

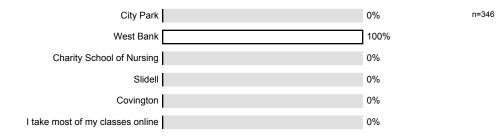


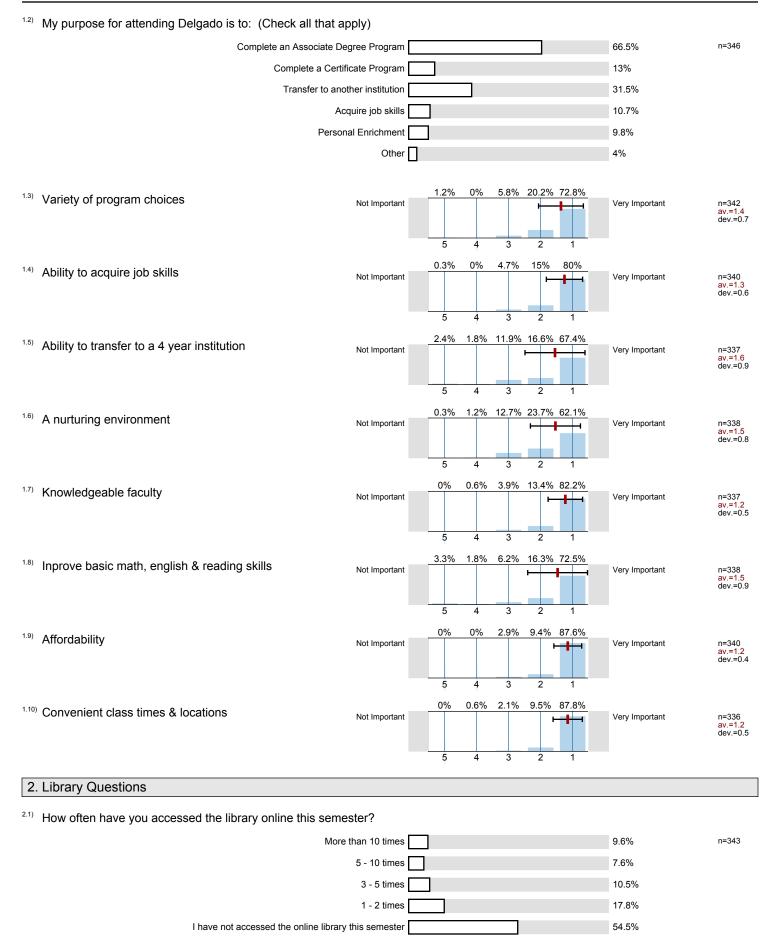
Survey Results



1. DSS: General Questions

^{1.1)} On which Delgado campus/site do you take most of your classes?





	on which beigado community conege campus/site are you most intery to use the inbrary :		
	City Park	5%	n=339
	West Bank	85.8%	
	Charity School of Nursing	0%	
	Northshore/Slidell	0%	
	I do not use the campus/site libraries	9.1%	
2.3)	How often have you visited a campus library this semester?		
	More than 10 times	15.9%	n=334
	5 - 10 times	13.5%	
	3 - 5 times	10.2%	
	1 - 2 times	21%	
	I have not visited a campus library this semester	39.5%	
2.4)	A librarian was available to assist me when needed, in the <u>campus</u> library?	Strongly Agree	n=205 av.=1.5 dev.=0.8 ab.=132
2.5)	A librarian was available to assist me when needed, in the <u>online</u> library?	Strongly Agree	n=131 av.=1.7 dev.=0.9 ab.=200
2.6)	Does the online library usually have the materials you need? Rarely 5 4 3 2 1	Mostly	n=159 av.=1.8 dev.=1.1 ab.=174
2.7)	Does the on campus library usually have the material you need?	Mostly	n=194 av.=1.6 dev.=0.9 ab.=139
3.	DSS: Service Learning Questions		
3.1)	How many of your cleance provide hands on experiences, where you apply what you learn in real world of	unationa?	

^{2.2)} On which Delgado Community College campus/site are you most likely to use the library?

¹¹ How many of your classes provide hands-on-experiences, where you apply what you learn in real world situations?

None of them	13.2%
A few of them	46%
Most of them	34%
N/A	6.7%

^{3.2)} Would you be interested in taking a class that allowed you to apply what you learn in a real world situation while providing a service to a non-profit agency in the community?

Yes	58.6%	n=326
No	6.1%	
Only if it was offered in a course in my field of study	31.6%	
Need more information	3.7%	

n=341

3.3%

0.9%

3.3)	In what ways have you been involved in your community?		
	Volunteer with community organization	26.4%	n=322
	Professional association	7.1%	
	In-class service project at Delgado	8.7%	
	Delgado club or organization	5%	
	Not involved	47.5%	
	Other	5.3%	
3.5)	I believe that every citizen has a responsibility to serve the community.	Strongly Agree	n=340 av.=2 dev.=0.9 ab.=2
3.6)	I am concerned about local community issues. Strongly Disagree 5 4 3 2 1 1.2% 3.5% 24.2% 34.7% 36.4% 5 4 3 2 1	Strongly Agree	n=343 av.=2 dev.=0.9 ab.=2
3.7)	I feel that social problems influence the quality of life in my community. $\frac{1.5\% 2.7\% 14.3\% 37.9\% 43.6\%}{5 4 3 2 1}$	Strongly Agree	n=335 av.=1.8 dev.=0.9 ab.=4
3.8)	I believe I can make a difference in my community. Strongly Disagree	Strongly Agree	n=337 av.=1.9 dev.=0.9 ab.=2
3.9)	Being involved in a program to improve my community strongly Disagree 5 4 3 2 1 2.4% 3% 21% 35.5% 38.2% 5 4 3 2 1 5 4 3 2 1 5 4 3 2 1 2.4% 3% 21% 35.5% 38.2% 5 4 3 2 1 2.4% 3% 21% 35.5% 38.2% 5 4 3 2 1 5 5 4 3 2 1 5 4 3 2 1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	Strongly Agree	n=338 av.=2 dev.=1 ab.=1
4.	DSS: Textbook Questions		
4.1)	When did you purchase your textbook(s) for this semester's class(es)?		
	Before the first day of class	24.3%	n=334
	During the first week of class	50.6%	
	After the first week of class	21%	

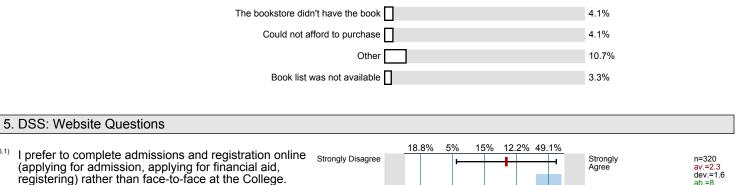
Did not purchase for one or more of my classes

N/A

n=243

ab.=8

4.2) If you purchased your textbook(s) after the semester began or did not purchase at all, why? Waiting for financial aid funds 30% Waiting until I had the money to purchase 21% 0% Waiting to see if I was going to drop the class Waiting to see if I needed the book 26.7%



5 4 3 2 1 1.2% 2.8% 7.5% 36.8% 51.7% 5.2) The Delgado website is user friendly and easy to Strongly Disagree n=321 Strongly Agree navigate. av.=1.7 dev.=0.8 ab.=1 5 4 3 2 3.8% 12.5% 39.7% 41.7% 2.2% 5.3) The information on the DCC webpage about my n=312 av.=1.9 dev.=0.9 Strongly Disagree Strongly Agree program is helpful. ab.=5 5 4 3 0.3% 1.6% 7.3% 39.6% 51.3% 5.4) The "Current Students" page on the Delgado website Strongly Disagree n=316 Strongly Agree av.=1.6 dev.=0.7 ab.=1 contains a comprehensive list of student services and college resources. 5 4 3 2 1 2.7% 2.7% 15.6% 38.4% 40.7% 5.5) The "Future Students" page on the Delgado website Strongly Disagree Strongly Agree n=263 contains all the infomation future students need to av.=1.9 dev.=0.9 know about us. ab.=56 5 4 3 2 1 1.3% 1.9% 5.1% 32.7% 59% 5.6) Checking my Delgado email is user friendly. Strongly Disagree n=315 Strongly Agree av.=1.5 dev.=0.8 ab.=2 5 4 3 2 1 7% 2.9% 4.8% 28.8% 56.5% 5.7) Accessing the Online Classroom (Blackboard) is user Strongly Disagree n=313 av.=1.7 Strongly Agree friendly. dev.=1 ab.=7

6. DSS: Online Resources 0.7% 3.6% 7.2% 32.6% 55.9% 6.1) Blackboard Very Poor Very Good n=304 av.=1.6 dev.=0.8 ab =14 5 4 3 2

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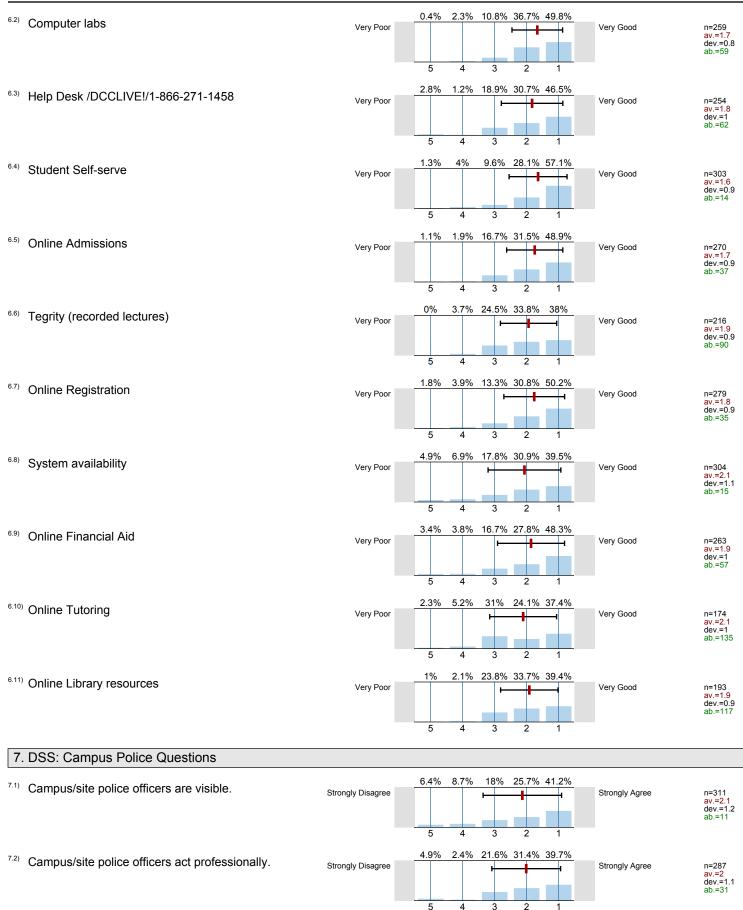
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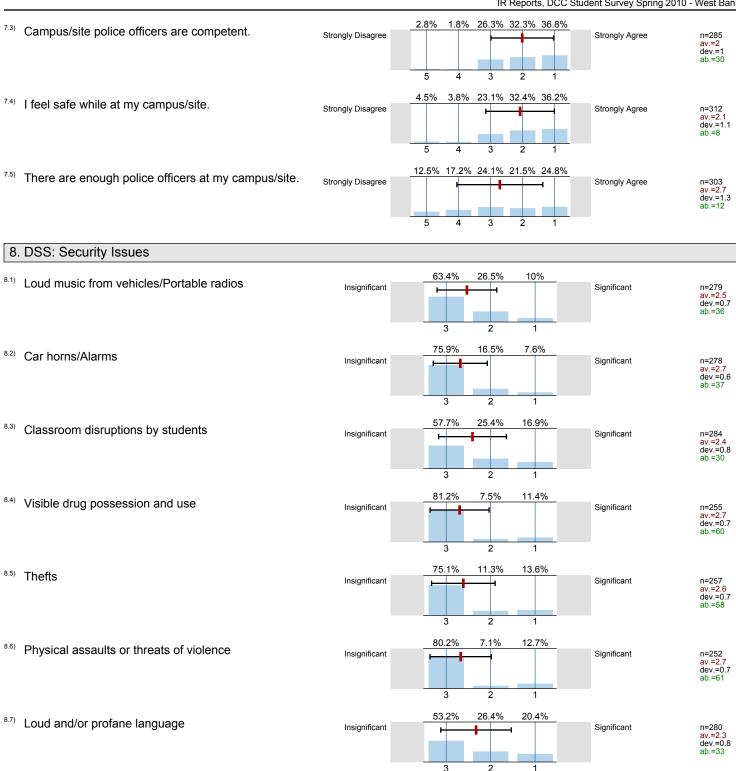
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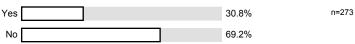
5.1)

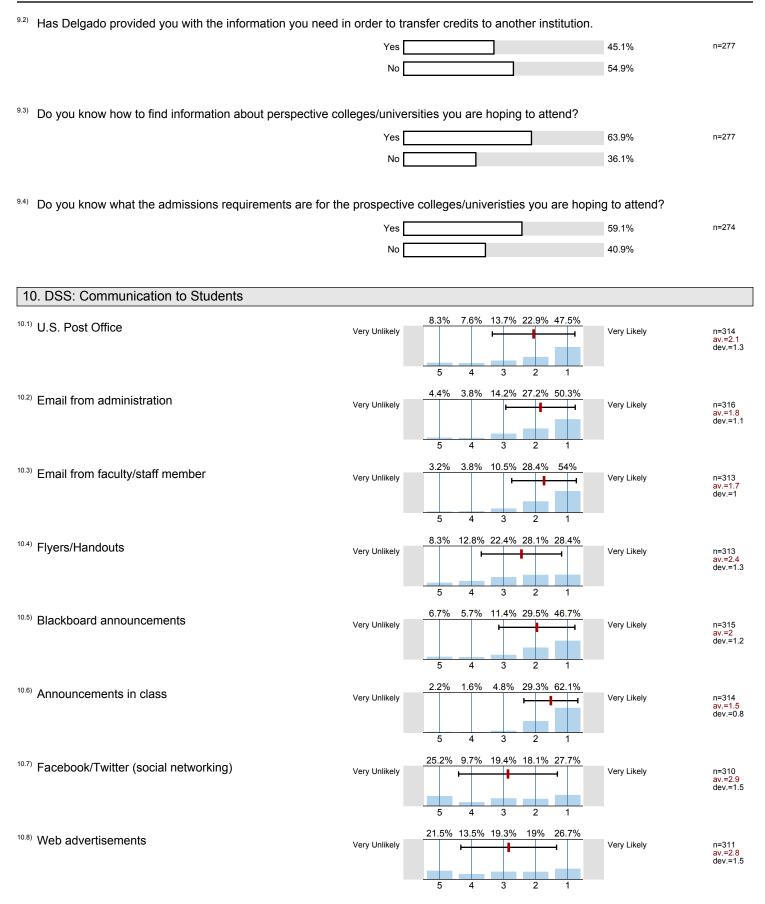




9. DSS: Transfer Advising - Answer only if you are planning to transfer to another institution

^{9.1)} Have you received assistance in evaluating your credits from another school to be applied at Delgado?





11. DSS: Communication to the Community			
^{11.1)} TV advertisements	Very Ineffective	8.6% 6.6% 29.7% 27.2% 27.9%	Very Effective n=290 av.=2.4 dev.=1.2 ab.=29
^{11.2)} Radio advertisements	Very Ineffective	8% 4.8% 32.5% 27.7% 27%	Very Effective n=289 av.=2.4 dev.=1.2 ab.=24
^{11.3)} Internet advertisements (NOLA.com, NewOrleans. com)	Very Ineffective	7% 4.6% 27.8% 31% 29.6% 5 4 3 2 1	/ery Effective n=284 av.=2.3 dev.=1.1 ab.=27
^{11.4)} Billboards	Very Ineffective	7.9% 6.9% 30.3% 29% 25.9% 5 4 3 2 1	/ery Effective n=290 av.=2.4 dev.=1.2 ab.=27
^{11.5)} Newspaper & magazine ads	Very Ineffective	7.8% 7.1% 32.7% 29.9% 22.4% 5 4 3 2 1	/ery Effective n=281 av.=2.5 dev.=1.1 ab.=27

Profile

Subgroup:

DCC Student Survey Spring 2010 - West Bank

1.3)	Variety of program choices	Not Important			Very Important	n=342 av.=1.4
1.4)	Ability to acquire job skills	Not Important			Very Important	n=340 av.=1.3
1.5)	Ability to transfer to a 4 year institution	Not Important			Very Important	n=337 av.=1.6
1.6)	A nurturing environment	Not Important			Very Important	n=338 av.=1.5
1.7)	Knowledgeable faculty	Not Important			Very Important	n=337 av.=1.2
1.8)	Inprove basic math, english & reading skills	Not Important			Very Important	n=338 av.=1.5
1.9)	Affordability	Not Important			Very Important	n=340 av.=1.2
1.10)	Convenient class times & locations	Not Important			Very Important	n=336 av.=1.2
2.4)	A librarian was available to assist me when needed, in the <u>campus</u> library?	Strongly Disagree			Strongly Agree	n=205 av.=1.5
2.5)	A librarian was available to assist me when needed, in the <u>online</u> library?	Strongly Disagree		/	Strongly Agree	n=131 av.=1.7
2.6)	Does the online library usually have the materials you need?	Rarely			Mostly	n=159 av.=1.8
2.7)	Does the on campus library usually have the material you need?	Rarely			Mostly	n=194 av.=1.6
3.5)	I believe that every citizen has a responsibility to serve the community.	Strongly Disagree			Strongly Agree	n=340 av.=2
3.6)	I am concerned about local community issues.	Strongly Disagree			Strongly Agree	n=343 av.=2
3.7)	I feel that social problems influence the quality of life in my community.	Strongly Disagree		<u>}</u>	Strongly Agree	n=335 av.=1.8
3.8)	I believe I can make a difference in my community.	Strongly Disagree		<u> </u>	Strongly Agree	n=337 av.=1.9
3.9)	Being involved in a program to improve my community is important.	Strongly Disagree			Strongly Agree	n=338 av.=2
5.1)	I prefer to complete admissions and registration online (applying for admission, applying for financial aid, registering) rather than face-to-face at the College.	Strongly Disagree			Strongly Agree	n=320 av.=2.3
5.2)	The Delgado website is user friendly and easy to navigate.	Strongly Disagree			Strongly Agree	n=321 av.=1.7
5.3)	The information on the DCC webpage about my program is helpful.	Strongly Disagree			Strongly Agree	n=312 av.=1.9
5.4)	The "Current Students" page on the Delgado website contains a comprehensive list of student services and college resources.	eStrongly Disagree			Strongly Agree	n=316 av.=1.6
5.5)	The "Future Students" page on the Delgado website contains all the infomation future students need to know about us.				Strongly Agree	n=263 av.=1.9
5.6)	Checking my Delgado email is user friendly.	Strongly Disagree		}	Strongly Agree	n=315 av.=1.5
5.7)	Accessing the Online Classroom (Blackboard) is user friendly.	Strongly Disagree			Strongly Agree	n=313 av.=1.7
6.1)	Blackboard	Very Poor			Very Good	n=304 av.=1.6
			I I I	I	1	

6.2)	Computer labs	Very Poor		 	Very Good	n=259 av.=1.7
6.3)	Help Desk /DCCLIVE!/1-866-271-1458	Very Poor			Very Good	n=254 av.=1.8
6.4)	Student Self-serve	Very Poor			Very Good	n=303 av.=1.6
6.5)	Online Admissions	Very Poor		ļ	Very Good	n=270 av.=1.7
6.6)	Tegrity (recorded lectures)	Very Poor			Very Good	n=216 av.=1.9
6.7)	Online Registration	Very Poor			Very Good	n=279 av.=1.8
6.8)	System availability	Very Poor		-	Very Good	n=304 av.=2.1
6.9)	Online Financial Aid	Very Poor		<u>}</u>	Very Good	n=263 av.=1.9
6.10)	Online Tutoring	Very Poor			Very Good	n=174 av.=2.1
6.11)	Online Library resources	Very Poor		• • •	Very Good	n=193 av.=1.9
7.1)	Campus/site police officers are visible.	Strongly Disagree			Strongly Agree	n=311 av.=2.1
7.2)	Campus/site police officers act professionally.	Strongly Disagree			Strongly Agree	n=287 av.=2
7.3)	Campus/site police officers are competent.	Strongly Disagree			Strongly Agree	n=285 av.=2
7.4)	I feel safe while at my campus/site.	Strongly Disagree		, j	Strongly Agree	n=312 av.=2.1
7.5)	There are enough police officers at my campus/site.	Strongly Disagree			Strongly Agree	n=303 av.=2.7
8.1)	Loud music from vehicles/Portable radios	Insignificant			Significant	n=279 av.=2.5
8.2)	Car horns/Alarms	Insignificant			Significant	n=278 av.=2.7
8.3)	Classroom disruptions by students	Insignificant	\rightarrow		Significant	n=284 av.=2.4
8.4)	Visible drug possession and use	Insignificant			Significant	n=255 av.=2.7
8.5)	Thefts	Insignificant			Significant	n=257 av.=2.6
8.6)	Physical assaults or threats of violence	Insignificant	_ <u>_</u>		Significant	n=252 av.=2.7
8.7)	Loud and/or profane language	Insignificant			Significant	n=280 av.=2.3
10.1)	U.S. Post Office	Very Unlikely			Very Likely	n=314 av.=2.1
10.2)	Email from administration	Very Unlikely		│	Very Likely	n=316 av.=1.8
10.3)	Email from faculty/staff member	Very Unlikely			Very Likely	n=313 av.=1.7
10.4)	Flyers/Handouts	Very Unlikely		$\left \left< \right \right $	Very Likely	n=313 av.=2.4
10.5)	Blackboard announcements	Very Unlikely			Very Likely	n=315 av.=2
10.6)	Announcements in class	Very Unlikely.			Very Likely	n=314 av.=1.5
10.7)	Facebook/Twitter (social networking)	Very Unlikely			Very Likely	n=310 av.=2.9
		-				

^{10.8)} Web advertisements	Very Unlikely		Very Likely	n=311 av.=2.8
^{11.1)} TV advertisements	Very Ineffective		Very Effective	n=290 av.=2.4
^{11.2)} Radio advertisements	Very Ineffective		Very Effective	n=289 av.=2.4
^{11.3)} Internet advertisements (NOLA.com, NewOrleans.com)	Very Ineffective		Very Effective	n=284 av.=2.3
^{11.4}) Billboards	Very Ineffective	_ / _	Very Effective	n=290 av.=2.4
^{11.5)} Newspaper & magazine ads	Very Ineffective	- <u> </u>	Very Effective	n=281 av.=2.5